



2013 ANNUAL DRINKING WATER QUALITY REPORT

Ridglea Water System

PSWID #1150215

South Coventry Township, Chester County, Pennsylvania

Este informe contiene información muy importante sobre su agua de beber. Tradúzcalo ó hable con alguien que lo entienda bien. (This report contains very important information about your drinking water. Translate it, or speak with someone who understands it.)

We're pleased to present to you this year's Consumer Confidence Water Quality Report for the Ridglea Water System. This report is designed to inform you about the quality of water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is from two wells located approximately 375 feet south of the intersection of Route 23 and Stauffer Road.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4761)

The Ridglea Water System is routinely monitored for constituents in your drinking water according to Federal and State laws. The following table shows the results of our monitoring for the period of January 1st to December 31, 2013. However, the state allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Samples collection and testing was conducted by ALS Environmental Laboratories, Middletown, PA (717) 944-5541.

We are pleased to report that the drinking water supplied to the residents of Ridglea is safe and met all of the federal and state water quality requirements throughout 2013.

If you have any questions about this report or concerning your water utility, please contact **Mildred Donnell (610-469-0444)**. We want our valued customers to be informed about their water utility.

In the table below you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we have provided the following definitions:

Action Level (AL) - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

NA – Not applicable

Maximum Contaminant Level (MCL) – The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) – The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLG's allow for a margin of safety.

Minimum Residual Disinfectant Level (MinRDL) - The minimum level of residual disinfectant required at the entry point to the distribution system.

Maximum Residual Disinfection Level (MRDL) – The highest level of a disinfectant that is allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfection Level Goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per million (ppm) or Milligrams per liter (mg/l) – one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or micrograms per liter (µg/l) – one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Picocuries per liter (pCi/L) – a measure of radioactivity.

WATER QUALITY DATA							
<u>INORGANIC CONTAMINANTS</u>							
Chemical Contaminant	MCL in CCR Units	MCLG	Highest Level Detected	Range of Detections	Units	Violation Y/N	Sources of Contamination
Arsenic (2012)	10	0	4.7	0 – 4.7	ppb	N	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Barium (2012)	2	2	0.07	0 – 0.07	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Chlorine	MRDL= 4	MRDLG= 4	1.94	0.06-1.94	ppm	N	Water additive used to control microbe
Nitrate	10	10	0.32	0 – 0.32	ppm	N	Runoff from fertilizer use; leaching from septic tanks, sewage, erosion of natural deposits.

ENTRY POINT DISINFECTION RESIDUAL

Chemical Contaminant	MinRDL	Lowest Level Detected	Range of Detections	Units	Violation Y/N	Sources of Contamination
Chlorine	0.40	0.42	0.42 – 1.94	ppm	N	Water additive used to control microbes.

DISINFECTION BYPRODUCTS

Chemical Contaminant	MCL in CCR Units	MCLG	Highest Level Detected	Range of Detections	Units	Violation Y/N	Sources of Contamination
Total Trihalomethanes (TTHMs) (2011)	80	NA	1.3	0-1.3	ppb	N	Byproduct of drinking water disinfection
Total Haloacetic Acids (HAA) (2011)	60	NA	17.6	1-17.6	ppb	N	Byproduct of drinking water disinfection.

LEAD AND COPPER[†]

Chemical Contaminant	Action Level (AL)	MCLG	90 th Percentile Value	Units	# of Sites Above AL of Total Sites	Violation Y/N	Sources of Contamination
Lead	15	0	11.3	ppb	0 out of 10	N	Corrosion of household plumbing.
Copper	1.3	1.3	0.17	ppm	0 out of 10	N	Corrosion of household plumbing.

[†] A Tier 1 Notice of Violation was issued by the PaDEP for testing lead and copper after the required testing period. Samples for Lead and Copper testing are required to be collected between June 1 and September 30 annually. In 2013, samples were collected in October. Two of the ten samples generated results which were higher than normal for those locations, but did not exceed the MCLG. The two locations were retested in January 2014.

***** WE NEED YOUR HELP *****

Customer participation is needed to meet our Lead and Copper testing requirements. The DEP requires ten (10) samples to be collected annually from different locations in our distribution system. Please help us satisfy these testing requirements by providing a water sample to our Representative upon request. These samples will be tested for lead and copper at no cost to you. A copy of the laboratory test results will be sent to you after testing. If you would like to assist us, please contact Mildred Donnell at (610-469-0444).

Information about Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Ridglea Water System

is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Information about Copper

Copper is an essential nutrient, but some people who drink water containing copper in excess of the action level over a relatively short amount of time could experience gastrointestinal distress. Some people who drink water containing copper in excess of the action level over many years could suffer liver or kidney damage. People with Wilson’s Disease should consult their personal doctor.

<u>RADIOACTIVE CONTAMINANTS</u>							
Chemical Contaminant	MCL in CCR Units	MCLG	Highest Level Detected	Range of Detections	Units	Violation Y/N	Sources of Contamination
Gross Alpha (2007)	0	15	5.45	0-5.45	pCi/L	N	Erosion of natural deposits of certain minerals that are radioactive and may emit a form of radiation known as alpha radiation
Combined Uranium	0	30	2.10	0-2.1	µg/L	N	Erosion of Natural deposits

Testing was conducted for a broad range of contaminants in 2013 which were not detected in our samples, including: fecal coliform bacteria, nitrite, asbestos and volatile organic compounds.

We are proud that your drinking water meets or exceeds all Federal and State requirements. We have learned through our monitoring and testing that some constituents have been detected. The EPA has determined that your water IS SAFE at these levels.

Other Violations

Notice of Tier 3 Violation for Failure to Comply with a Testing Procedure is attached to this CCR for violation in testing procedures for Chlorine and Total Coliform Presence which occurred in January 2014.

Notice of Tier 3 Violation for Failure to Comply with a Testing Procedure is attached to this CCR for violation in testing procedures for Total Uranium which occurred in October 2013.

Educational Information

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity. Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater run-off, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater run-off and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also, come from gas stations, urban stormwater run-off and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to assure that tap water is safe to drink, EPA and DEP prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA and DEP regulations establish the limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, included bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Ridglea Water System Failed to Comply With a Testing Procedure

The **Ridglea Water System** recently failed to comply with a required testing procedure. Even though this was not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During January 2014, we did not complete all monitoring or testing for Total Coliform Presence and Chlorine, and therefore cannot be sure of the quality of your drinking water during that time.

The monitoring and reporting requirements for the Ridglea Water System require one sample be collected monthly and analyzed for Chlorine and Total Coliform Presence. The certified lab contracted by the system operator collects and analyzes a sample on a monthly basis. The lab failed to collect a sample for the month of January 2014.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

What is being done?

On February 12, 2014 the certified lab collected a new sample of our finished water in order to have it analyzed for Chlorine and Total Coliform Presence. The sample was analyzed and Total Coliform was not present and residual Chlorine was found at an acceptable level to maintain water quality.

For more information, please contact Millie Donnell at 610-469-0444 or South Coventry Township 1371 New Philadelphia Road Pottstown, PA 19465

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Ridglea Water System. State Water System ID#: 1150215.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Ridglea Water System Failed to Comply With a Testing Procedure

The **Ridglea Water System** recently failed to comply with a required testing procedure. Even though this was not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During October 2013, we did not complete all monitoring or testing for Total Uranium, and therefore cannot be sure of the quality of your drinking water during that time.

The monitoring and reporting requirements for the Ridglea Water System require one sample be collected every six years and analyzed for Total Uranium. The certified lab contracted by the system operator collected and analyzed a sample as required. The lab failed to conduct the analysis in accordance with the approved testing protocols established by the Pennsylvania DEP.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

What is being done?

On February 27, 2014 the certified lab collected a new sample of our finished water in order to have it analyzed for Total Uranium. The sample was analyzed and Total Uranium was not present.

For more information, please contact Millie Donnell at 610-469-0444 or South Coventry Township 1371 New Philadelphia Road Pottstown, PA 19465

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Ridglea Water System. State Water System ID#: 1150215.